



C I T Y O F  
**RENO**  
Memorandum

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**DATE:** September 11, 2025  
**TO:** Mayor and City Council  
**THROUGH:** Jackie Bryant, City Manager  
**FROM:** Kaytlin Canner, Clean and Safe Manager  
Cynthia Esparza, Director  
**DEPT:** Community Engagement & Services  
**SUBJECT:** July 2025 City Walk Outcomes

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City Walks proactively assess concerns in real-time, identify solutions, improve the quality of life for residents, and expedite services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday, Wednesday, and Thursday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

Due to the ongoing consistent efforts, outreach, and added resources to the BID, as of July 24, 2025, the number of weekly walks in this area has been reduced to one. This reduction reflects improved conditions and has allowed us to reallocate efforts to other neighborhoods, providing an additional citywide walk to address concerns and strengthen partnerships with businesses and the community.

The following is an overview of City Walk outcomes for July 2025.

**Tuesday, July 1, with the Downtown Reno Partnership**

- Locations: Ralston Street, 2<sup>nd</sup> Street, Washington Street, and 3<sup>rd</sup> Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department

- Outcomes:
  - 7 individuals were contacted and declined services
  - 3 nuisance vehicles were issued 24-hour notice postings

### **Wednesday, July 2**

- Locations: Center Street, Taylor Place, and Holcomb Avenue
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 5 individuals were contacted and declined services
  - 1 nuisance vehicle was issued a 24-hour notice posting
  - 1 abandoned vehicle was issued a 72-hour notice posting
  - 3 code enforcement cases were created due to property maintenance or nuisance concerns
    - 1 debris in front yard
    - 2 overgrown vegetation

### **Tuesday, July 8, with the Downtown Reno Partnership**

- Locations: Along the Truckee River behind Greater Nevada Field
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
  - River Rangers, Parks and Recreation
- Outcomes:
  - 10 individuals were contacted and declined services

### **Wednesday, July 9**

- Locations: Center Street, Taylor Place, and Virginia Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted and declined services
  - 1 nuisance vehicle was towed

### **Thursday, July 10, with the Downtown Reno Partnership**

- Locations: Vine Street, 6<sup>th</sup> Street, Washington Street, and Bell Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services

- Code Enforcement
- Reno Police Department
- Outcomes:
  - 7 individuals were contacted and declined services
  - 2 code enforcement cases were created due to property maintenance or nuisance concerns
    - 1 debris in front yard
    - 1 overgrown vegetation

### **Monday, July 14**

- Locations: 7<sup>th</sup> Street, Sutro Street, and Montello Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 6 nuisance vehicles were issued 24-hour notice postings
  - 2 service requests were submitted to Nevada Department of Transportation (NDOT)
    - Broken fencing
    - Encampments/debris
  - 1 Reno Direct service request was submitted to Maintenance and Operations for street sweeping

### **Wednesday, July 16**

- Locations: Thoma Street, Center Street, and Virginia Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 1 individual was contacted and declined services
  - 1 abandoned vehicle was issued a 72-hour notice posting
  - 1 code enforcement case was created due to property maintenance or nuisance concerns
    - 1 broken lighting and graffiti

### **Monday, July 21**

- Locations: 7<sup>th</sup> Street and Sutro Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department

- Outcomes:
  - 2 nuisance vehicles were issued 24-hour notice postings
  - 11 Reno Direct Occupied Nuisance Vehicle service requests were addressed

### **Tuesday, July 22, with the Downtown Reno Partnership**

- Locations: Along the Truckee River behind Greater Nevada Field
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 13 individuals were contacted and declined services

### **Wednesday, July 23**

- Locations: Gentry Way, Kietzke Lane, and Moana Way
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 shopping carts were retrieved
  - 2 nuisance vehicles were issued 24-hour notice postings
  - 3 abandoned vehicles were issued 72-hour notice postings
  - 1 code enforcement case was created due to property maintenance or nuisance concerns
    - 1 broken Drive-Thru menu screen

### **Thursday, July 24**

- Locations: Along the Truckee River behind Greater Nevada Field
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
  - River Rangers, Parks and Recreation
- Outcomes:
  - 15 individuals were contacted and declined services
  - 3 individuals were issued citations for unlawful use or possession of drug paraphernalia
  - 1 code enforcement case was created due to property maintenance or nuisance concerns
    - Debris

### **Tuesday, July 29, with the Downtown Reno Partnership**

- Locations: Along 4<sup>th</sup> Street from University Way to Record Street
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 6 individuals were contacted and declined services
  - 2 individuals were issued citations for sitting, lying, sleeping, or camping on a public place

### **Wednesday, July 30**

- Locations: 9<sup>th</sup> Street, Sutro Street, 10<sup>th</sup> Street, 11<sup>th</sup> Street, and Arnold Drive
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services
  - 3 nuisance vehicles were issued a 24-hour notice posting
  - 1 nuisance vehicle departed upon staff arrival
  - 1 abandoned vehicle was issued a 72-hour notice posting
  - 1 code enforcement case was created due to property maintenance or nuisance concerns
    - Debris
  - 14 Reno Direct Occupied Vehicle service requests were addressed

### **Thursday, July 31**

- Locations: East Commercial Row and Wells Avenue underpass
- Departments in Attendance:
  - Clean and Safe, Community Engagement and Services
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 16 individuals were contacted and declined services